

WARRANTY CONDITIONS

Veneporte warrants its products from the exhaust system (Silencers, Pipes, Catalytic Converters, Particulate Filters ad SCRs), against manufacturing and material defects, as well as abnormal wear, for a period of 3 years since the purchase by the originant end-consumer.

Following terms and conditions:

- Veneporte shall, at its discretion, either repair the part, replace the part or issue credit note upon demand by the Purchaser (subsequent analyze/performance).
- The warranty will apply only if the invoice for the part to the end-consumer is shown.
- The warranty will be initially managed by the installer, who will investigate the claim and provide Veneporte with all relevant information, such as:
 - Sales invoice to end-consumer;
 - Vehicle identification data;
 - Veneporte warranty's form duly filled.

Exluded from the warranty are:

- Parts fitted not per application information in the Veneporte online catalogue.
- Parts that have been damaged or modified by incorrect mounting, incorrect use, or contrary to the car manufacturer's specifications or Veneporte specifications.
- Defects caused by engine components malfunction or not related to Veneporte's part manufcaturing process (damaged injectors, misfiring, lambda or temperature sensors malfunction, exhaust gas recirculation malfunction, turbocharger malfunction, leaks due to wrong fitting process, etc).
- Damage or abnormal wear, caused by re-use of mounting parts, such as: rubbers, clamps, gaskets, connection pipes, bolts, springs, etc.
- Use of non-EU approved fuels or with additives (like fuels with biofuel content over 10% or diesel particulate filter cleaner additives) or in non-conformity with the engine manual of the vehicle.
- Use of putty paste upstream the last electronic sensor in the exhaust system
- Damages caused by an accident or impact from a foreign object.

The warranty conditions do not of overrule the specific laws of each country.

This document is subject to revisions and changes, being deemed valid the version made available at Veneporte's website www.veneporte.pt.

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